

## **FAMILY TIES** of Massachusetts



**1-800-905-TIES (8437)**  
**[www.massfamilyties.org](http://www.massfamilyties.org)**

**Family TIES of Massachusetts** is a state-wide information and parent-to-parent support network for families of children with special needs or chronic illness. Parent coordinators work in the state regional health offices, providing support to families in their regions. Family TIES is a project of the Federation for Children with Special Needs, with funding from and in collaboration with the Massachusetts Department of Public Health, Bureau of Family Health & Nutrition, Division for Children & Youth with Special Health Needs.

### ***Information and Referral***

- Toll-free, state-wide phone line (1-800-905-TIES) and regional offices make calling convenient.
- The program offers an opportunity to speak with a parent who can connect families with resources and the next level of services, if needed.
- Information can be shared on a wide variety of topics, including diagnoses, community resources and services, and support groups.
- Resource packets can be prepared on public benefits and other support services.

### ***Early Intervention***

- A central directory of Early Intervention (EI) programs throughout the state is maintained.
- Contact information for referrals is available by phone and electronically on our website.

### ***Parent-to-Parent Connections***

- Parent-to-parent matching is offered by health concern, special need, or area of interest.
- Connections can be facilitated with additional support networks for parent-to-parent support.
- Support Parents are offered our “*Listening and Learning*” training and receive continued support.

### ***Resource Directory***

- The Family TIES Directory of Resources for Families of Children with Special Needs is published annually.
- On-line access is available on our website: **[www.massfamilyties.org](http://www.massfamilyties.org)**

### ***Website***

- **[www.massfamilyties.org](http://www.massfamilyties.org)** offers information for parents and providers on subjects related to Early Intervention and other services and supports for children with special needs and their families.
- “Submit A Question” provides direct access to any member of the Family TIES staff.
- On-line forms are available for Family TIES Advisors – in English, Spanish, and Portuguese.

### ***Workshops and Trainings***

- Staff participate in the annual conference of the Federation for Children with Special Needs.
- **Let’s Get Organized** workshops focus on building organizational skills and strengthening community connections—now available in English, Spanish, Portuguese, and Chinese.
- **Emergency Preparedness** materials are available from the staff and on our website.
- **Listening and Learning** trainings help to enhance listening skills for volunteer support parents.
- Contact your Regional Coordinator to make arrangements for local offerings.



FEDERATION FOR CHILDREN  
WITH SPECIAL NEEDS

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## Family TIES Staff – 2015

### **Mary Castro Summers**

#### **Family TIES Director**

Massachusetts Dept. of Public Health  
Donovan Health Building, 3<sup>rd</sup> Floor  
5 Randolph Street  
Canton, MA 02021

PH: 781-774-6736 TTY: 781-774-6619

FX: 781-774-6618

EM: [mcsommers@fcsn.org](mailto:mcsommers@fcsn.org)

### **Regional Coordinators**

#### **Mary Castro Summers – Western Region**

Mass. Department of Public Health  
Western Regional Health Office  
23 Service Center  
Northampton, MA 01060

PH: 413-586-7525, x586-3178;  
800-445-1255 TTY: 800-769-9991

FX: 413-784-1037

EM: [msummers@fcsn.org](mailto:msummers@fcsn.org)

#### **Barbara Donati – Central Region**

Mass. Department of Public Health  
Central Regional Health Office  
180 Beaman Street

West Boylston, MA 01583

PH: 508-792-7880 x2337

TTY: 508-835-9796

FX: 508-792-7706

EM: [bdonati@fcsn.org](mailto:bdonati@fcsn.org)

#### **Debra Candeloro – Northeast Region**

Mass. Department of Public Health  
Northeast Regional Health Office  
Tewksbury Hospital, 365 East Street  
Tewksbury, MA 01876

PH: 978-851-7261 x 4018

TTY: 978-851-3829

FX: 978-640-1027

EM: [dcandeloro@fcsn.org](mailto:dcandeloro@fcsn.org)

### **Interpreter Support:**

#### **Interprete (en español):**

#### **Family TIES de Massachusetts (en español)**

PH: 800-905-8437

### **Gloria Klaesges**

#### **Parent-to-Parent Coordinator**

Mass. Department of Public Health  
Central Regional Health Office

180 Beaman Street

West Boylston, MA 01583

PH: 508-792-7880 x2335

TTY: 508-835-9796

FX: 508-792-7706

EM: [gloria@fcsn.org](mailto:gloria@fcsn.org)

*New address,  
as of 2/1/13*

#### **Cheri McLane - Metrowest Region**

Mass. Department of Public Health  
Donovan Health Building, 3<sup>rd</sup> Floor  
5 Randolph Street  
Canton, MA 02021

PH: 781-774-6602

TTY: 781-774-6619

FX: 781-774-6618

EM: [cmclane@fcsn.org](mailto:cmclane@fcsn.org)

#### **Sara Asmerom – Greater Boston Region**

Mass. Department of Public Health  
250 Washington Street, 5<sup>th</sup> Floor  
Boston, MA 02108

PH: 617-624-6089

TTY: 617-624-5992

FX: 617-624-6062

EM: [sasmerom@fcsn.org](mailto:sasmerom@fcsn.org)

#### **Kathleen Amaral – Southeast Region**

Mass. Department of Public Health  
Southeast Regional Health Office  
1736 Purchase Street  
New Bedford, MA 02740

PH: 508-984-0625

TTY: 508-984-0636

FX: 508-984-0605

EM: [kamaral@fcsn.org](mailto:kamaral@fcsn.org)

### **Apoyo Interpretativo:**

#### **Federacão para Crianças com**

#### **Necessidades Especiais (em português)**

PH: 800-331-0688 ramal 329



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Family TIES is a project at the Federation for Children with Special Needs, funded by the Department of Public Health, Bureau of Family and Community Health, Division for Perinatal, Early Childhood & Special Health Needs.